Access Statement for Flat B, The Old Star and Garter Mews, 138 Corve Street, Ludlow, Shropshire, SY8 2PG

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Introduction
Our property is a first floor single storey self contained apartment. It is situated within the town centre of Ludlow on Corve Street. Corve Street is on a medium incline with the towns central point being uphill approximately 500 metres from the front of the property. The property is part of a 6 unit complex set within a level private Mews, this is accessed off the main street by way of a 2.3 metre wide entrance driveway. The complex was converted from an 18th century coaching inn, Apartment B is within the main part of the building and has views on to Corve street from the living room and kitchen and views over the shared private garden area from bedroom 1 and bedroom 2. We have created a floor plan at http://www.crystalmm.com/ludlow/prices.htm We look forward to welcoming you. If you have any queries or require any assistance please phone 01902 754 808 or 07973 76 848 or email osg@crystalmm.com

Pre-Arrival
- There is full information about Flat B, The Old Star and Garter Mews, on the website at http://www.crystalmm.com/ludlow
- Find our location and directions at http://www.crystalmm.com/ludlow/directions.htm
- Bookings / enquiries can be made by via email or telephone on 00 44 (0)1902 754 808 or (0)7973 76 848
- The nearest bus stop is approximately 200 metres away (Left up Corve street) at the Compasses Inn.
- The nearest train station is Ludlow which is 500 metres away http://www.nationalrail.co.uk/stations/lud/details.html.
- There are accessible taxis available within the town.
- If you require this information in a different format, please contact via email (osg@crystalmm.com)

Key Collection, Welcome and Car Parking
- There is a car parking area within the Mews, a level walk from the entrance to the property. Parking (no fee) for 1 car is provided, parking for more than 1 car (no fee) is by arrangement.
- There is on-street parking in Corve street (fee payable) and pay and display car parks within a short walk..
- The car parking is levelled, gravelled and flat and even.
- Parking is approximately 25 metres from the entrance.
- The key for the door is in a coded key safe - details of location and code will be sent to you by us prior to your holiday.

Entrance to Property
- The entrance to the property is via a small vestibule and up a three section staircase. Each section has five small steps 15 cm high, 25 cm deep and 70 cm wide. There are banisters on both sides of the stairs. Help with luggage is available. These steps lead onto a landing that is 80 cm wide. It has a hand rail on the left.
- Outside lighting is automatically set to come on at dusk. Stairwell lighting is by way of a timed light switch on the right hand wall of the stairwell as you enter the downstairs vestibule and when you leave the flat there is a similar switch on the right hand side of the exit door. Internal lighting for the lobby of the flat is operated via a switch to the right hand side of the door as you enter the apartment. The property has wooden floors throughout apart from the bathroom which is tiled.

Halls, Stairs, Landings, Passageways
- The front door is 80 cm wide and the keyhole lock is 95cm high.
- Inside the entrance there is hall porch with hanging space for coats.
- The hall opens into the bedrooms, shower-room, kitchen and lounge. Due to the nature and age of the building there are quite a number of small steps as you progress through the property. These are all marked with white edging to make them as obvious as possible to guests.

Sitting Room/Lounge
- There is a door into the lounge 66 cms wide.
- The floor in the lounge has original oak flooring which is somewhat uneven.
- The lounge has a large rug (3M x 2.5M) which is positioned in the centre of the room.
- Furniture is moveable.
- Sitting is provided on one leather double sofa and one leather triple sofa.
- A coffee table is in the lounge measuring 30 cm floor to lowest point of table, 103 cms metres long, 60 cms wide.
- 32 inch LCD HD TV with Satellite tuner giving access to many common national and international channels and BBC and ITV ‘Catch up’ services.
- DVD player which also plays music CD’s.
- IPOD dock with radio and “Aux in” lead.
- Electric warm air fireplace.

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**Kitchen Dining Room**
- The kitchen / dining room is at the front of the property, this is straight on as you enter the main entrance to the property. It is accessed through a pine door which is 68cm wide.
- A dining table is in the dining area with 4 chairs.
- The dining table measures 61 cm to the floor, 183 cms metres long, 100 cms wide.
- Chairs are movable with padded seats and no arms.
- The worktop height is 94 cm.
- The Oven is electrical with a drop down door with induction hob above. The induction system means that the hob stays relatively cool and is easily wiped clean.
- Sink at worktop height with cupboards underneath.
- Front loading dish washer 60 cms wide.
- Lighting is spotlight bulbs on ceiling, with under unit lighting.
- Free space above worktops.
- Flooring is Light oak laminated flooring, this has thermostatic under-floor heating which is timed. There is a manual override available to adjust temperature and time.
- Flooring is dark with light coloured cupboards.
- Fridge with freezer compartment.
- Small freezer inside large store cupboard.
- Microwave, wall mounted with work surface below.
- Smoke alarm is fitted in the centre of the property and covers kitchen and living areas.

**Bedroom 1**
- Door width 66 cm
- Double bed (4'6") Bed height 63 cm floor to top of mattress, quite a firm bed with a ‘memory foam’ mattress topper.
- Non feather duvets and pillows provided.
- Clearance at end of bed to wall – 1.5 metres
- Chest of 3 drawers, bedside drawers are 81 cm high, mirror above with light providing a ‘dressing table’ facility.
- Largest free space clear of doors and furniture is 1.5M by 2.0M
- Wardrobe with shelf

**Twin/Single/Double Bedroom**
- Door width 66 cm.
- Twin single beds, 2’6" wide, medium sprung mattresses.
- Bed height 60 cm floor to top of mattress.
- Non feather duvets and pillows provided.
- Bedside table is 81 cm high.

**Shower-rooms and Toilets**
- Door width 58 cm.
- Shower in enclosed compartment.
- Toilet seat height 43 cm.
- Space beside toilet 28 cm to left and right.
- Flooring has automatic under-floor heating under ceramic tiles, this is timed and thermostatic.
- Good colour contrast between floor walls and furniture.
- Vanity unit under the wash basin.
- Electrically heated towel rail adjacent to shower

**Garden**
- There is a communal private garden area at the rear of the property

**Information and Communication**
- Information folder in apartment is produced in size 12 font.
- Good mobile phone reception for O2, Vodafone and Orange.
- Nearest public phone in Corve Street near the old post office (200 yards).
- Wireless internet access is provided.
- The property is no smoking throughout, although smoking is permitted in the garden area at the rear of the property.
- We will review our property through feedback from our guests and make any changes accordingly.
- We welcome your feedback to help us continuously improve if you have any comments please email us.

**Contact Information**
Address: 138B Old Star and Garter Mews, Conve Street, Ludlow, Shropshire, SY8 2PG
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Email: osg@crystalmm.com Website: www.crystalmm.com/ludlow  Grid Reference: SO 51113 74909
Local Accessible Taxi: Ludlow Taxis Tel: 01584 876666
Local Public Transport:
Trains: Ludlow Station: http://www.nationalrail.co.uk/stations/lud/details.html
Buses: Minsterley Motors: http://www.minsterleymotors.co.uk Tel: 01743 791208